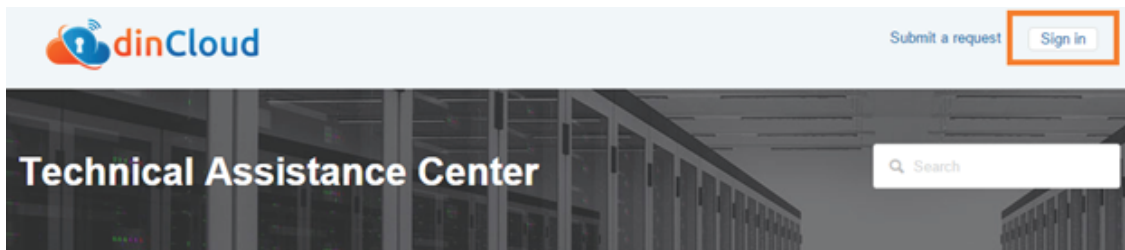


How to Sign Up for Technical Assistance

1. Open the website support.dincloud.com using any browser.
2. Click on the Sign In tab on the top right corner.



3. You will be presented with the window below.

Sign in to dinCloud, Inc.

Email

Password

Stay signed in

Sign in

Your credentials will be sent over a secure connection

Cancel

[Forgot my password](#)

New to dinCloud, Inc.? [Sign up](#)

Have you emailed us? [Get a password](#)

If you've communicated with our support staff through email previously, you're already registered. You probably don't have a password yet, though.


- If you are a new user, click on Sign Up and fill in the form below.

Sign up to dinCloud, Inc.

Please fill out this form, and we'll send you a welcome email so you can verify your email address and sign in.

Your full name *

Your email *



Different text please
I want audio instead | I want an image instead

Please verify text *

Sign up

cancel

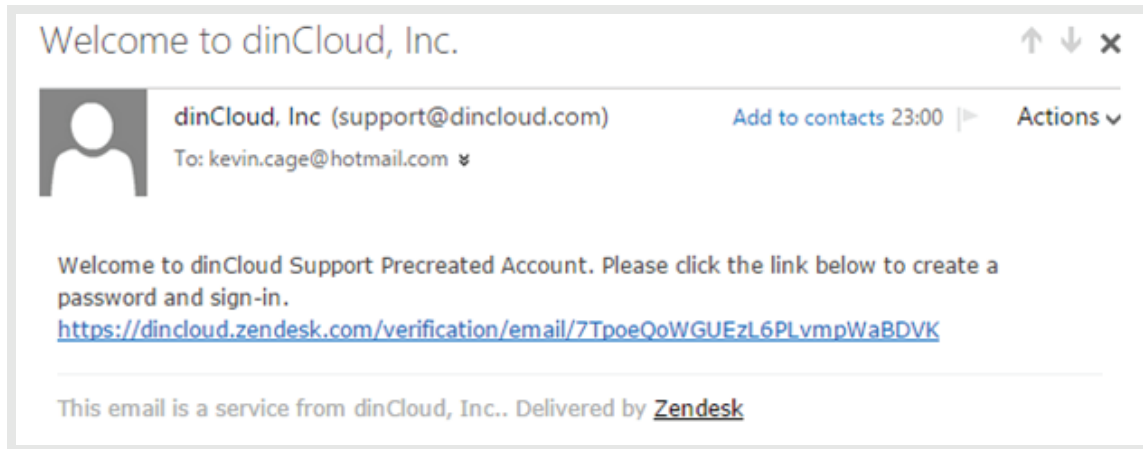
- Once successfully completed, you will be presented with the Sign-Up Complete message.

Sign-up complete

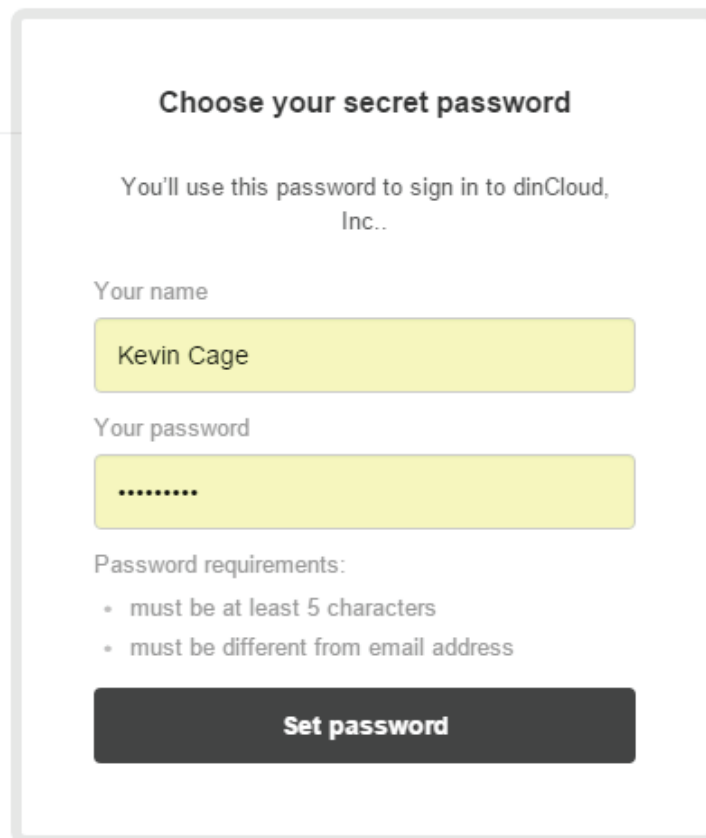
Thank you for signing up, Kevin.
A welcome email will be sent to **kevin.cage@hotmail.com** shortly, containing a verification link that enables you to sign in.
If you don't receive email from us within a couple of minutes, please check your junk/spam folder.

close

6. Go to your mail box and check for an email from dinCloud.

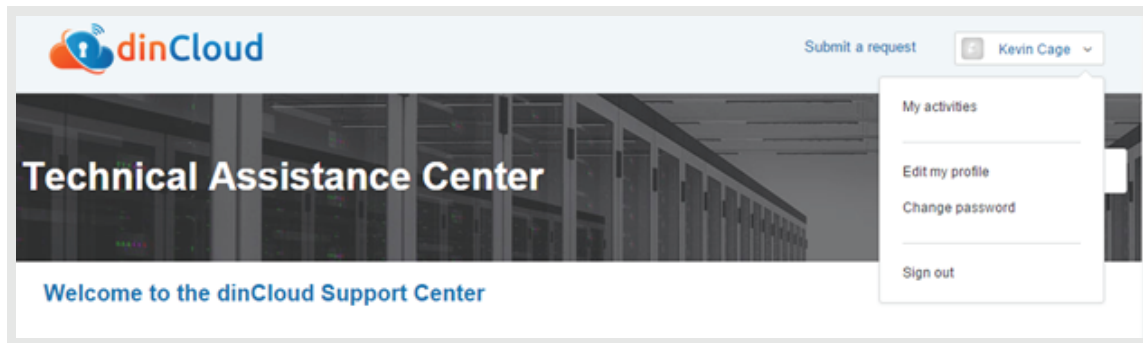


7. Once you click on the verification link, you will be prompted to set a password.



The image shows a web form titled "Choose your secret password". Below the title, it says "You'll use this password to sign in to dinCloud, Inc..". There are two input fields: "Your name" with the text "Kevin Cage" and "Your password" with a masked password ".....". Below the fields, it lists "Password requirements:" with two bullet points: "• must be at least 5 characters" and "• must be different from email address". At the bottom of the form is a dark grey button labeled "Set password".

8. After setting up the password, you will be logged in and presented with the below screen where you can submit a request and can view your activities.



Need More Information?

If you are having difficulties signing up with our new ticketing system, kindly contact us at support@dincloud.com or give us a call at 424-286-2300 option 2.